



## **Appro Installation Service Options**

The Appro Installation Service Options helps ensure that your Appro hardware and software are installed smoothly, efficiently, and with minimal disruption of your IT and business operations. Appro can help your investments and reduce downtime.

### **Benefits:**

- Cost-effectively obtain specialized expertise for a complex, one-time task
- Enjoy top performance right from the start
- Shorten your time-to-ROI

### **A. On-Site Installation Services**

Includes pre-installation planning, installation by a highly trained service delivery specialist, post-installation testing and diagnostics, and basic orientation for your people.

#### **Service Include:**

- Provides specialized expertise for a complex, one-time task.
- A highly trained Appro technical specialist verifies that pre-installation service prerequisites are met.
- Schedules delivery of your service at a mutually agreeable time.
- Installs your product or technology.
- Runs appropriate tests to ensure that the product has been installed and configured per Appro, industry, or your company's standards.
- Provides your people with orientation on the product and/or technology.
- Answers your usage and maintenance questions.

### **B. Custom Cluster-Ready Rack Installation**

Appro custom installation service helps further reduce time to production by customizing the cluster to your environment. Custom service could be separate or included as part of the Appro On-site Installation Support.

#### **Service Include:**

- Unpacking, setup and assembly
- Equipment testing
- Pre-cabled rack
- Custom node labeling
- Electronic copy of MAC Addresses
- Rack diagram prepared electronically
- **Network Hardware and Software Installation and Configuration**
  - ✓ Custom OS installations such as Microsoft Windows Server 2003, Windows Server 2000, Linux and others upon request.
  - ✓ Network software services include installation and configuration of router configuration, setup and testing.
  - ✓ A configuration summary report is shipped with every server that has a network operating system installed; this report contains information used to custom configure your server to meet each of your specifications.
  - ✓ Software installation: Software configuration for complete OS and application setup, OS conversions; Appro can install and configure most commercially available operating system including Microsoft Windows platforms and Linux.